

Code	LCRA
Overall Satisfaction	87%
Overall Repairs	78%
Time Taken Repairs	90%
Well Maintained Home	83%
Safe Home	89%
Listens & Acts	74%
Kept Informed	78%
Fairly & with Respect	86%
Complaints Handling	36%
Communal Areas	78%
Neighbourhood Contribution	74%
Approach to ASB	68%



