

	All Residents	F	M
Overall Satisfaction	84%	83%	84%
Well Maintained Home	83%	86%	79%
Safe Home	87%	89%	84%
Communal Areas	78%	76%	80%
Time Taken Repairs	90%	90%	88%
Overall Repairs	75%	74%	76%
Listens & Acts	69%	70%	68%
Kept Informed	75%	76%	74%
Fairly & with Respect	84%	82%	86%
Neighbourhood Contribution	70%	73%	67%
Approach to ASB	65%	64%	67%
Complaints Handling	34%	39%	27%

