

	All Resident s	0 - 24	25 - 34	35 - 44	45 - 54	55 - 59	60 - 64	65 - 74	75 - 84	85 +	Unknown
Overall Satisfaction	84%	100% *	88%	77%	79%	88%	94%	89%	79%	100% *	75%
Well Maintained Home	83%	100% *	79%	81%	85%	82%	100%	89%	91%	75% *	57%
Safe Home	87%	100% *	81%	79%	86%	94%	100%	93%	86%	100% *	79%
Communal Areas	78%	50% *	70%	79%	67%	80%	89% *	95%	70%	50% *	80%
Time Taken Repairs	90%	100% *	100%	87%	81%	92%	100% *	100%	89% *	50% *	33% *
Overall Repairs	75%	100% *	75%	65%	71%	88%	94%	93%	85%	75% *	30%
Listens & Acts	69%	100% *	79%	62%	67%	69%	92%	78%	64%	75% *	40%
Kept Informed	75%	100% *	71%	68%	79%	77%	93%	81%	69%	100% *	53%
Fairly & with Respect	84%	100% *	81%	81%	73%	94%	100%	81%	79%	100% *	81%
Neighbourhood Contribution	70%	100% *	80%	67%	70%	50%	86%	76%	63% *	67% *	64%
Approach to ASB	65%	100% *	88% *	47%	68%	90%	90%	59%	67% *	50% *	13% *
Complaints Handling	34%	100% *	0% *	0% *	17% *	50% *	100% *	44% *	33% *	100% *	50% *

