**Who the personal information relates to**

We collect personal information about:

Customers ◦ This includes current, former and potential customers, who live in our properties or access our support and other services and could also include their family and people associated with them.

Colleagues ◦This includes current, former and potential colleagues, as well as Board and Committee members, apprentices and volunteers.

Anyone who makes a complaint or enquiry and visitors to our website and offices