

Vectis Newsletter

July 2009



Vectis
Housing



SOUTHERN WATER TRUST FUND

Experiencing Difficulties Paying Your Water Bill??

Did you know that help is available?

Southern Water understands that people can get into difficulties with their finances, which can cause a great deal of stress and anxiety. As a result Southern Water has set up a trust fund, to help qualifying individuals pay off their arrears.

The 'Southern Water Trust Fund' is a registered charity set up to help people facing hardship and experiencing difficulties meeting their water charges. The Trust Fund could provide a grant to clear arrears leading to a fresh start.

Southern Water also offers a **New Start** deal to those who do not qualify for a full grant, but are finding it difficult to pay off their arrears. Additionally, individuals on means tested benefits with certain medical conditions can get help with their metered water bill under Government rules.

The Isle of Wight Law Centre is now taking referrals for applications to the Trust Fund and can assist with completing a financial statement and offer additional assistance to those who have problems filling the forms. If you are interested, please telephone the Law Centre on 524715 for an application form and/or an appointment.



GARDENING COMPETITION

Thank you to all of you who applied to enter the gardening competition this year. Two members of the Tenant Forum, accompanied by Kerrie, Housing Officer, will be judging the competition on Tuesday 28th July 2009 in the afternoon. All entrants will be contacted prior to this date to arrange access if required.

Sorry We're
CLOSED

The office will be
closed on

WEDNESDAY
29th JULY—ALL DAY

THURSDAY
10th SEPTEMBER
11am—3.30pm

FRIDAY
23rd OCTOBER
ALL DAY

Emergency Repairs
should be reported on
01983 520353

Please accept our
apologies for any
inconvenience this
may cause.



CRUNCH TIME!

Talking about your rent and asking you to make contact should you require help or have concerns is something that we do in every newsletter, but it is vital that you get in touch with us if you are having difficulties with paying your rent.

It is becoming apparent, particularly in light of recent local news, that the current economic climate is starting to affect many Island businesses. If you or your household are affected please contact us as we can offer assistance.

Ways in which to contact the office are as follows:

Telephone: 01983 525985

Email: enquires@vectis-housing.demon.co.uk

Or call in to the office.

HOUSING BENEFIT LOCAL CUSTOMER SERVICE CENTRES

Did you know that you can get help and advice on claiming housing and council tax benefit at the Local Customer Service Centre? It is a free drop in services at the location and times detailed below:



WHERE CENTRE IS HELD	TIMES AND DAYS
Isle of Wight Council Offices Broadway, Sandown PO36 9EA	Monday - Thursday 8.30am - 5.00pm Friday 8.30am - 4.30pm
County Hall, Newport PO30 1UD	Monday - Thursday 8.30am - 5.00pm Friday 8.30am - 4.30pm
Ryde Help Centre Ryde Library, 101 George Street, Ryde PO33 2JE	Monday - Wednesday 9.00am - 5.00pm Friday 9.00am - 5.00pm
Freshwater Library 41 School Green Road, Freshwater PO40 9AP	Tuesday 9.30am - 1.30pm and 2.00pm - 5.15pm Friday 9.30am - 1.30pm and 2.00pm - 4.45pm
Cowes Library Beckford Road, Cowes PO31 7SE	Every Friday 1.00pm - 4.00pm
East Cowes Library 11 York Avenue, East Cowes PO32 6QY	Every Wednesday 9.00am - 12.00pm
Ventnor Coastal Centre Dudley Road, Ventnor PO38 1EJ	Every Thursday 9.00am - 12.00pm
Wootton Help Centre 4/5 Joannes Walk, Brannon Way, Wootton, PO33 4NX	Monday, Tuesday, Thursday and Friday 9.15am - 1.00pm

Free Swimming for the Kids!



West Wight Leisure Centre, Medina Leisure Centre and The Heights are offering free swimming for children throughout the summer holidays. All you need to do is go into either leisure centre and get a one card for the children, which is free to apply for. For more information please contact the Isle of Wight Council direct on: 01983 821000.